



Complex Rehab & Mobility Services

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HOW DO I ORDER A CUSTOM MANUAL WHEELCHAIR?

1. Have a face-to-face examination with your patient; reason for visit must be to discuss mobility issues **IN THE HOME**.
(Most insurance companies will not cover wheelchairs for outside use only)
2. Address the following topics during the face-to-face appointment:
 - a. History and physical including past and present medical conditions that are relevant to the patient's mobility needs
 - b. Why patient is unable to safely use a cane, walker, crutches, etc.
 - c. Patient is unable to propel in a lightweight wheelchair due to UE and/or LE weakness, endurance, cardiopulmonary condition, pain, fatigue, arthritis, spasticity, decreased ROM.
 - d. Has the patient expressed a willingness to use the manual wheelchair provided for in the home?
 - e. Patient requires wheelchair for longer than 3 months
 - f. Patient's primary mobility device will be the manual wheelchair (K0004-K0005, E1161)
 - g. Indicate what MRADLs (Mobility Related Activities of Daily Living) are affected by their mobility limitation.
 - i. Toileting, feeding, dressing, grooming, bathing, etc
3. Tips to make things run smoothly:
 - a. There needs to be an **ICD 10 diagnosis code** in the chart notes for the mobility limitation.
 - b. If you state patient has upper extremity weakness that prevents them from self-propelling a standard wheelchair, we need to know what condition is causing that along with an ICD 10 code.
4. Write a **prescription for PT/OT Wheelchair Evaluation**; we can help patient schedule that at a facility of their choice.

*Once the 4 steps above are completed, we can take it from there. There will be additional forms for you to complete once the PT/OT evaluation is performed and the correct mobility device is chosen to best meet your patient's needs.

Please fax patient demographics, PT/OT prescription, and F2F notes to 618.997.1385 and if you have ANY questions, call: 618.998.9250