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## **HOW DO I ORDER Mastectomy Bras and Prosthetics?**

**1. Have a face-to-face examination with your patient within 12 months.**

The Patient's medical record must contain sufficient documentation of the patient's medical condition to substantiate the necessity for mastectomy bras.

**2. Address the following topics during the face-to-face appointment:**

Chart notes should include that the patient has had:

- a) Mastectomy or Partial Mastectomy (Lumpectomy)
- b) Breast Cancer or History of Breast Cancer
- c) Medical necessity for patient needing bras and forms

**3. Write a prescription for BRAS AND BREAST FORMS.**

Bras: Prescription can be written for up to 12 bras every year

Breast Forms: Prescription for breast Forms also needs to be side specific

**4. Surgery Report Information:**

- a. Any additional chart information is helpful to substantiate medical necessity
- b. Actual Surgery report helpful, but not required

**5. Tips to make things run smoothly:**

- a) The ordering provider does not have to be the surgeon
- b) The surgery report is not required, but is helpful
- c) Most insurances cover forms every 2 years
- d) Most insurances cover up to 12 bras a year
- e) Alpha will send you a detailed order after receiving the initial order to validate the need for the specific items being ordered. Please return asap
- f) It is federally mandated that insurance covers prosthetics. Insurance cannot legally deny coverage for prosthetics, mastectomy bras and accessories which may or may not be needed after reconstructive surgery. This is outlined in the Women's Health and Cancer Care Act of 1998.
- g) Patients can call the customer service number on the back of their insurance card to ask a representative about quantities of bras and prosthetics allowed under their specific coverage plan. However, we are happy to do this for our customers.
- h) Benefits for pocketed bras and breast prosthetics/partial prosthetics are available to a woman her entire life, following a breast cancer diagnosis. This is because breast size and shape changes over time and different products may be needed as the body changes

**Please fax patient demographics, prescription, and office notes to:**

**618.998.9286**

**If you have ANY questions, call: 618.998.9250**